



**Littelfuse**

Littelfuse, Inc.  
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May 31, 2001

Dan Feldt  
Workplace Productions  
3123 Hickory Road  
Homewood, IL 60430

Dear Dan,

We worked with Workplace Productions on a 'Conflict Resolution and Prevention' workshop for associates in May, 2001. Prior to the training session, Workplace Productions came into our office several times to conduct a focus group to gather relevant information that pertained to our company so that when they conducted the training, Littelfuse associates could relate to the types of conflict the actors reenacted.

The workshop was highly interactive and kept the associates interest while teaching them about the various conflict modes and how they typically handle conflict. They were comfortable with the actors role playing the conflict modes they live every day. It was a safe learning environment which they appreciated.

Sincerely,

Claudia Melachrinakis  
Littelfuse, Inc.  
Training and Communications Coordinator